



NEW ZEALAND RED CROSS

# ANNUAL REPORT

— PŪRONGO Ā-TAU —



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**RED CROSS**  
RIPEKA WHERO AOTEAROA

# 2022

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# 2022

The activities of New Zealand Red Cross over this past year demonstrate the impact of our work in communities here at home as well as further afield. As we continue to adapt to the challenges arising from COVID-19, our commitment to assist those in need remains resolute.

We continued to make progress towards Strategy 2030 outcomes this year, undertaking the Reimagining Volunteering project and an operating model review, while also placing a deliberate focus on financial sustainability.

Our Disaster Welfare and Support Teams, alongside our local members, successfully responded to 10 emergencies, from flooding and fire to severe weather and a landslip.

This year, our Good and Ready disaster preparedness programme continued to evolve and commenced a national review to ensure it is properly equipped to 'Realise 2030'.

Our mission is to improve the lives of vulnerable people by mobilising the power of humanity and enhancing community resilience.

## HERE FOR GOOD

At New Zealand Red Cross Rīpeka Whero Aotearoa we are always working hard to strengthen and empower communities at home and overseas. In this ever-changing world, our commitment to doing good and building community resilience remains steadfast.

We are proud that 611 people from 20 countries made Aotearoa New Zealand their home through our refugee settlement programme and are now rebuilding their lives.

Our international delegates were at the forefront of global humanitarian crises providing vital support to the wider Red Cross and Red Crescent Movement. Over the course of the last year, our highly skilled international delegates provided expertise and support across 21 international assignments in 44 countries, including deploying two international delegates to support the Ukraine response. As travel has been severely restricted due to the ongoing COVID-19 pandemic, 11 deployments were completed remotely from here in Aotearoa New Zealand.

Our work in local communities here at home and internationally is made possible by the incredibly inspiring people in our New Zealand Red Cross whānau. With your support, we can continue to have real impact and make a difference every day.



Our work in local communities here at home and internationally is made possible by the incredibly inspiring generosity of Kiwis across the country.

# What We Stand For

TĀ MĀTOU  
KAUPAPA

The Red Cross Fundamental Principles guide all we do, whether it's delivering a meal in a New Zealand town or providing disaster management support in the Pacific.

New Zealand Red Cross is part of the largest humanitarian movement in the world. This image was taken in Mozambique, as the Red Cross supported those affected by weather events with emergency supplies and medical treatment.



## Humanity

### TE NGĀKAU ATAWHAI

The International Red Cross and Red Crescent Movement, born of a desire to bring assistance without discrimination to the wounded on the battlefield, endeavours, in its international and national capacity, to prevent and alleviate human suffering wherever it may be found.

Its purpose is to protect life and health and to ensure respect for the human being. It promotes mutual understanding, friendship, cooperation and lasting peace amongst all peoples.

## Independence

### TE TŪ MOTUHAKE

The Movement is independent. The National Societies, while auxiliaries in the humanitarian services of their governments and subject to the laws of their respective countries, must always maintain their autonomy so that they may be able at all times to act in accordance with the principles of the Movement.

## Voluntary Service

### HE RATONGA TŪAO

It is a voluntary relief movement not prompted in any manner by desire for gain.

# OUR FUNDAMENTAL PRINCIPLES

## Impartiality

### TE TŌKEKETANGA

It makes no discrimination as to nationality, race, religious beliefs, class or political opinions. It endeavours to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.

## Neutrality

### TE WHAKARAUPAPA

In order to continue to enjoy the confidence of all, the Movement may not take sides in hostilities or engage at any time in controversies of a political, racial, religious or ideological nature.

## Unity

### TE KOTAHITANGA

There can be only one Red Cross or one Red Crescent Society in any one country. It must be open to all. It must carry on its humanitarian work throughout its territory.

## Universality

### O TE AO

The International Red Cross and Red Crescent Movement, in which all societies have equal status and share equal responsibilities and duties in helping each other, is worldwide.



# National President's report

PŪRONGO Ā-MOTU  
A TE PEREHITINI

**As the 2021-22 performance year closes, I want to take the time to reflect on the year that has been and to thank all Red Cross people for their work, from the local work across our communities through to those assisting in global humanitarian emergencies.**

In November 2021, I was reappointed for a second term as National President of New Zealand Red Cross. I look forward to my coming term as the organisation makes strong progress towards Strategy 2030 through the Realising 2030 programme. This is our second year implementing this programme and the Board is giving its full support to our Secretary General, Sarah “Norm” Stuart-Black as she leads this process with her Executive Leadership Team.

In June, I was honoured to have the support of the New Zealand Red Cross National Board, who proposed my nomination for election to the Governing Board of the International Federation of the Red Cross (IFRC) as the representative of New Zealand Red Cross. At the IFRC Statutory Meetings in Geneva, the nomination was successful, and I was elected as an Asia-Pacific National Societies representative. I look forward to bringing a uniquely Aotearoa New Zealand and Pacific region voice and perspective during my term on the IFRC Governing Board as we determine the overall direction and policy of IFRC for the years to come.

I want to take a moment to highlight my priorities in this work. I plan to represent the wider region by assisting National Societies in the Pacific to develop their core capabilities and to excel as important local actors. We stand in solidarity with our Pacific neighbours and other National Societies in sharing concerns about the humanitarian impact of the climate crisis. We will continue to enhance our unique expertise in local disaster preparedness and response capability, but we can also lend our skills towards ensuring good governance strengthens the foundations of all National Societies. I am also committed to expanding upon the existing progress on diversity and inclusion, while developing best practice in attracting and retaining volunteers.

COVID-19 has continued to challenge the country in the past year and New Zealand Red Cross is no exception. I am proud of how our teams have

remained resilient and supported one another as Red Cross people. It is imperative that we continue to balance the safety of our staff while our essential support for the most vulnerable community members is maintained.

I would also like to acknowledge the ongoing work of the Trustees of the New Zealand Red Cross Foundation. Their ongoing and close work with the National Board is key to ensuring robust governance and financial sustainability.

On behalf of the National Board, I would like to thank all Red Cross people – our members, those who volunteer their time, employees and supporters – for their contributions over the past year. Your commitment to our Mission is what makes us unique. I look forward to working with you in the year to come.

*Kerry Nickels*

**Kerry Nickels**  
NATIONAL PRESIDENT

Kerry Nickels and HE Tunku Intan Safinaz of Malaysian Red Crescent Society were elected to the IFRC Governing Board this year.





## Secretary General's report

PŪRONGO A TE  
HĒKERETARI MATUA

The past year has seen significant international conflicts and large-scale emergencies compound the challenges of COVID-19. While we've all been affected by these challenges, it's also been a year in which the humanitarian motivations of the Movement have shone. I am proud of the way that New Zealand Red Cross people mobilised over this period to deliver essential support both within our communities and overseas.

The evacuation of almost 1,700 people from Afghanistan was met by a rapid response from New Zealand Red Cross, first with essential goods and welcome packs and then with more structured settlement support and home set-up. Our Ukraine Appeal raised over \$4m and enabled us to support the Movement's response and to deploy two New Zealand Red Cross delegates, John Dyer and Natalie Gyles. Simultaneously we raised funds for the Pacific Tsunami appeal and our Annual Appeal.

In June, National President Kerry Nickels and I attended the International Federation of the Red Cross (IFRC) Statutory Meetings in Geneva. There, I saw first-hand the importance of building the relationships that unite the broader Movement. Youth Representative and National Board member Sarita Love also participated in the General Assembly meetings, representing New Zealand Red Cross and Pacific youth as the Acting Asia Pacific Youth Network Chair. Our National President Kerry Nickel's successful election as New Zealand Red Cross' representative on the Governing Board of the International Federation of Red Cross represents a rare opportunity to amplify the voices and interests of Aotearoa New Zealand and the Pacific.

In the past 12 months we appointed a new Executive Leadership Team and I am excited about what we can achieve together. Although our operating environment has been complex and challenging, our teams have remained focused on the humanitarian work that drives our Migration, Emergency Management and International services. Together we have made substantive progress towards Realising 2030 – a transformational change process that will enable us to deliver on our core mission and Strategy 2030. This year I also participated in our pilot training in Te Reo Māori, Te Tiriti o Waitangi and Te Ao Māori along with 17 other Red Cross people. Tino pai!





Our Afghan Response Team, as part of a broader public response to the Afghan evacuations and support, won the Better Outcomes Award at the Public Service Commission's Spirit of Service Awards. Our Pathways to Employment Migration team were also finalists for Diversity Works New Zealand awards and our Red Cross Palmerston North Book Fair received a Highly Commended Award in the Fundraising Institute of New Zealand Awards. Congratulations to all those involved!

I want to thank our Red Cross people who, individually and collectively, have contributed to our mahi, delivering humanitarian assistance to those most in need. Thank you for your commitment and dedication to the Fundamental Principles and values that guide our work.

A handwritten signature in black ink, appearing to read "Sarah Stuart-Black".

**Sarah Stuart-Black QSO**  
SECRETARY GENERAL

Youth Representative and National Board member Sarita Love joined Kerry Nickels and Sarah (Norm) Stuart-Black at the IFRC Statutory Meetings in Geneva in June.

# Strategy —2030→

Strategy 2030 is our 10-year strategy. It provides a vision for the future, a strategic plan to enhance the services we provide and, most importantly, the opportunity to increase our impact and effectiveness. Three streams of activities were undertaken during this financial year to ensure we can make tangible progress towards realising the outcomes in Strategy 2030.

- ✓ The **Executive Leadership Team review** was undertaken in 2021. It resulted in changed executive accountabilities, aligning functions with strong strategic and operational connection. New appointees who have commenced their roles are already making a positive contribution.
- ✓ We completed the **Reimagining Volunteering project**. Through this initiative we explored the future of volunteering so that we can attract and engage a diverse New Zealand Red Cross membership and, together with our existing members, work collectively to contribute in ways that make the biggest impact. In 2021, work was completed on a new intranet and in 2022, we are building a new website to make it easier for those wanting to volunteer their time to find opportunities to get involved.
- ✓ A review of our operating model was undertaken between July 2021 and February 2022. The goal of the **Operating Model Review** was to ensure the organisation works in the right way, with the right capabilities, systems and processes, to respond to current financial sustainability pressures and deliver on Strategy 2030 and other strategies. The review identified the key features of the optimal operating model to support delivery of our operations and strategy in a streamlined and sustainable way.
- ✓ A multi-year programme called **Realising 2030** was established in 2022 to bring together the insights and lessons from Reimagining Volunteering and the operating model review to shape our organisation and how we work together to deliver the outcomes in Strategy 2030. The first tranche of the Realising 2030 programme clarifies our functions, services and activities, along with the organisational structure needed to deliver them. Consultation on the future structure commenced in June 2022.



# Greening the Red

**In November 2021, New Zealand Red Cross signed the *Climate and Environment Charter for Humanitarian Organisations*, which was led by the International Committee of the Red Cross and the International Federation of Red Cross and Red Crescent Societies. The Charter states the following:**

*“Today’s climate and environmental crises threaten the survival of humanity. We have a responsibility to work together to reduce the impacts of the crises by accelerating our own action and mobilizing others to do the same.”*

Throughout the year our volunteer-led Green Team has promoted awareness of how we can reduce our carbon footprint and improve the overall environmental sustainability of New Zealand Red Cross. Notable actions have included competitions and messaging for Plastic Free July 2021 and collecting data on our carbon footprint so we can set goals and measure progress.

The Red Cross retail stores aim to be as environmentally sustainable as possible. Their very existence means people can recycle clothing and other items and save resources. In the past year, our stores diverted approximately two million items from going to landfill. Where possible, they redirect unsaleable items to another user, such as blankets to the SPCA and metal items to local metal recycling businesses. ‘Recycle for Good’ is a regular theme in our marketing messages.

Our asset management team is investigating the possibility of increasing the number of electric vehicles in our fleet. They are also looking for alternatives in property management and transport that have a positive environmental impact.

# Governance

## KĀWANATANGA

### Kerry Nickels



**NATIONAL  
PRESIDENT**

**ELECTED PRESIDENT  
NOVEMBER 2015,  
RE-ELECTED**

**NOVEMBER 2018 & NOVEMBER 2021**

Kerry has a legal background and has held legal, governance and commercial roles in retail, utilities and financial businesses, the most recent being the General Counsel and Company Secretary for The Warehouse Group. Since leaving full-time employment Kerry has undertaken a number of consulting roles and is currently Company Secretary to Gentrack Group, an NZX/ASX listed company. Prior to joining the National Board, Kerry was Chair of New Zealand Red Cross Auckland Area Council. In June 2022, Kerry was elected to the International Federation of Red Cross and Red

Crescent Governing Board as the New Zealand Red Cross representative from the Asia-Pacific Region.

*COVID-19 has continued to challenge the country in the past year and New Zealand Red Cross is no exception. I am proud of how our teams have remained resilient and supported one another as Red Cross people and that they have continued to deliver essential humanitarian assistance both within our communities and overseas.*

### Philippa (Pip) Stewart



**NATIONAL VICE  
PRESIDENT**

**ELECTED NATIONAL  
VICE PRESIDENT  
NOVEMBER 2014,**

**RE-ELECTED NOVEMBER 2018**

With qualifications in nursing, public health and business, Pip's background is in operational service delivery and senior and executive management, including as a New Zealand Red Cross international delegate. She is currently the Chief Executive Officer of Brackenridge Services Ltd in Christchurch, supporting people with intellectual disabilities and autism, and is on the Board of the NZ Disability Support Network.

*I love being part of New Zealand Red Cross, walking alongside fabulous people helping to mobilise the power of humanity.*

### Sarita Love



**NATIONAL YOUTH  
REPRESENTATIVE**

**ELECTED NOVEMBER  
2018, RE-ELECTED  
NOVEMBER 2021**

Sarita joined New Zealand Red Cross in 2013 as a Disaster Welfare and Support Team member in Dunedin. In her nine years she has been involved in many local, national, and international Red Cross activities, most recently as Interim Chair of the Asia Pacific Youth Network, supporting member of the Pacific Youth Network, and her continued engagement with local activities in the Otago region alongside her role on the Board and as Youth Panel Chair. In her day-to-day life Sarita works for Dunedin Kindergartens as an administrator.

*As always, I am proud and honoured to be a Board Member for New Zealand Red Cross as we continue to navigate the new normal. It has been a year of consultation, collaboration and discussion and we appreciate the continued support of our Red Cross people across Aotearoa New Zealand.*

### Patrick Cummings



**NOVEMBER 2019**

Patrick is a former long-serving senior staff member of New Zealand Red

Cross from 1993 to 2016, including as a Regional Director, National

Retail Manager and Acting National Fundraising Manager. Prior to joining the National Board, he was Chair of our Waikato Area Council. He also has governance experience in the philanthropic and educational sectors.

*It is humbling to work with 'good people doing good things' to improve the lives of vulnerable people – both here in New Zealand and overseas. Sadly, humanitarian need is just as much needed today as in the past. Thank you to our volunteers, members and staff for the part they play in the largest humanitarian organisation in the world.*

## John Dyer, NZGD

OCTOBER 2017



John initially joined New Zealand Red Cross in 2001 as a member of the Central

Region Board. After his deployment to Indonesia as a New Zealand Red Cross international delegate in 2005, he worked for the IFRC in Geneva until September 2016. He joined the National Board in October 2017.

*New Zealand Red Cross continues to make a vital contribution to our communities, something we couldn't do without dedicated Red Cross people, so whether you are a member volunteering your time, a spontaneous volunteer, a staff member, or one of the many others who contribute or support us – thank you.*

## Sue Ineson, QSM

NOVEMBER 2018



Sue has extensive experience in the non-profit sector, having held various governance and senior roles in several organisations. Sue was previously a New Zealand Red Cross branch member, Area Council representative and the Board Chair of Refugee Trauma Recovery which is now part of New Zealand Red Cross.

*As I step down from the Board it is great to see New Zealand Red Cross working towards Realising 2030 and steps being made to ensure Red Cross is relevant, sustainable and meets the needs of people and communities in the years to come.*

## Warren Johnstone

OCTOBER 2017



Warren is a qualified Chartered Accountant and is currently the Managing Partner and Senior Audit Partner at BDO Christchurch. He joined the National Board in October 2017 and is currently Chair of the Audit and Risk Committee.

*Cost pressures and impacts as a result COVID-19 have been challenging. As the Chair of Audit and Risk, I thank all those in the New Zealand Red Cross family and communities including businesses and donors who have made a significant contribution through volunteering your time and/or providing financial support. A particular thank*

*you for the bequests we receive. Without you, we could not do what we do.*

## Wendy Lau

NOVEMBER 2018



Wendy has been a member of New Zealand Red Cross since 2014 and lives in Auckland. Trained as a Chartered Accountant, Wendy has held risk, governance and strategy roles in financial services and consulting.

*Our world faces unprecedented levels of risk and challenge. What remains a constant is the power of humanity. This is what Red Cross people know and do, guided by our Fundamental Principles. We are there providing our humanitarian services in times of need.*

## Scott Tambisari

NOVEMBER 2016



Scott holds a senior leadership position in the sport and recreation sector alongside his governance roles. He was previously President of New Zealand Red Cross Nelson Branch, Deputy Chair of our Tasman/Marlborough Area Council and Deputy Chair of our National Youth Panel before joining the National Board in November 2016 and Foundation in February 2019.

*I continue to be inspired by our Red Cross people and the work we do to best support our communities and am excited by the future as we work collectively to realise our strategic goals.*

# National Youth Panel

TE MANA RANGATAHI

## Youth Engagement in action

The National Youth Panel seeks to support, equip, and involve rangatahi young people within our New Zealand Red Cross communities, both internally and through partnerships.

The past twelve months has been spent focusing on improving programmes and connections in communities for rangatahi young people. With the direction and support of the National Youth Panel the staff Youth Team have led these processes in continued support of the Youth Engagement Strategy. Alongside this work our National Youth Panel have taken opportunities to join online events and pilot programmes, such as the development and delivery of the Youth Psychological First Aid course. While meeting in person has not been possible, the Panel hopes to feed into the implementation of the Realising 2030 framework over the next twelve months as well as hosting the sixth Youth Forum in 2023.

**Sarita Love**

NATIONAL YOUTH PANEL CHAIR  
(SEE GOVERNANCE SECTION)

## Adele (Maggie) Robins



Maggie lives in Waihopai, Invercargill, and joined New Zealand Red Cross as a Disaster Welfare and Support Team member in 2018. She now sits on the Southland Area Council. After completing her Bachelor of Commerce, she now works for KiwiRail, and finished her term in September 2022 to pursue new opportunities overseas.

## Ahmed Abusaleeq



Ahmed grew up in Gaza, Palestine and arrived in Aotearoa in 2018. He is currently a third-year medical student at the University of Otago and undertakes bilingual youth work at the Ministry of Education. Alongside his passion for medicine, he loves interacting with people, especially youth from different backgrounds, to bring their ideas together and to unite their vision as active members of Aotearoa New Zealand. He has done this by establishing Otago Hope Makers as a club for empowering students from refugee backgrounds in 2020. He tries his best at listening to the youth's needs as it is part of his caring nature. He chooses to continue to give back whenever a chance comes his way.

## Daniel (Dan) Wilden



Born and raised in Ōtepoti, Dunedin, Dan joined New Zealand Red Cross as a member in 2014 through the Youth Emergency Preparedness Programme. He is particularly focused on youth

development and leadership within New Zealand Red Cross.

## Isobelle (Izzy) Lane



Izzy is currently based in Te Whanganui-a-Tara, Wellington, where she works for the Ministry of Foreign Affairs and Trade and co-leads the Kāpiti Mana Disaster Welfare and Support Team. Izzy

discovered her passion for the Red Cross and Red Crescent Movement in Dunedin when she joined the local Disaster Welfare and Response team while studying towards Bachelor of Laws and Bachelor of Arts (Human Geography) degrees.

## Michael Richardson



Michael currently works at Seed Waikato, a charitable organisation that creates space for personal growth opportunities and whanaungatanga for young people. He has been involved in

many programmes throughout Red Cross including a Disaster Welfare and Support Team, refugee resettlement support, Meals on Wheels, and has sat as an elected member of the Waikato Area Council. Michael has since partaken in Youth as Agents of Behavioural Change training where he is a peer facilitator for young people in his community.

## Nicola Campbell



Originally from Indonesia, Nicola is currently undertaking a Master of Public Health at the University of Otago. Her Master's degree is investigating disaster preparedness of emergency medical

services in Aotearoa New Zealand. Nicola's Red Cross journey started in 2015 at the Papakura Red Cross Shop. Currently, Nicola is a member of the Dunedin Disaster Welfare Support Team.

## Thomas (Tom) Notton



Outside of New Zealand Red Cross, Tom works at Health New Zealand Canterbury in the Health and Safety/Redeployment field and has a community-based social media

influence where they share activism and collaborate with different organisations to promote all things ethical. Of Aboriginal and Cook Island Māori heritage, Tom is fairly new to the New Zealand Red Cross journey, becoming a member earlier in 2021 and starting their volunteering efforts with the Annual Street Appeal that year. Tom's main personal focus is to promote and create spaces for diversity in all areas while taking up spaces as an ethnically diverse and queer (bisexual and non-binary) person themselves.

# Highlights of our work JULY 2021 – JUNE 2022

## DISASTER AND EMERGENCY SUPPORT



**10**

emergencies responded to in Aotearoa

**98** Disaster Welfare and Support Team members responded to disasters



Over **2,000** hours logged by Disaster Welfare and Support Team members responding to emergencies



## MIGRATION

**611** new arrivals from **20** different countries



Providing settlement support to new Kiwis in **10** locations



**330** new Kiwis found work or work experience through Pathways to Employment

**94** clients supported through Refugee Trauma Recovery



**176** homes set up for Afghan families after their arrival from Afghanistan

## RED CROSS SHOPS



nationwide

**31** Red Cross Shops

**13** Red Cross Super Stores

**12** Branch-led Shops



## INTERNATIONAL PROGRAMMES



**21** international assignments to assist  
**44** countries

**74%** of our delegate deployments were to Pacific nations



**52%** of our delegates provided remote support due to COVID-19 restrictions

Over **\$7 million** raised in response to significant international emergencies



## COMMUNITY PROGRAMMES

More than

**10,000**

members



**46** branches  
and **15** groups



**668,000**

Meals on Wheels meals delivered



**95,000**

hours serving communities across the country, from Kaitia to Invercargill

## FIRST AID



Trained over

**55,000**

Kiwis in first aid



A total of

**2,800**

AEDs managed throughout Aotearoa



# Where in the world do our international delegates support?

COUNTRIES SUPPORTED BY DELEGATES 01 JULY 2021 – 30 JUNE 2022

POLAND  
SLOVAKIA  
HUNGARY

UKRAINE  
MOLDOVA  
ROMANIA

MONGOLIA

CHINA

AFGHANISTAN

PAKISTAN

NEPAL

BANGLADESH

BHUTAN

INDIA

MYANMAR

THAILAND

LAOS

VIETNAM

CAMBODIA

PHILIPPINES

DEMOCRATIC  
PEOPLE'S REPUBLIC  
OF KOREA

MARSHALL  
ISLANDS

SRI LANKA

MALAYSIA

SINGAPORE

BRUNEI

PALAU

FEDERATED  
STATES  
OF MICRONESIA

MALDIVES

INDONESIA

TIMOR-LESTE

DARUSSALAM

PAPUA  
NEW GUINEA

AUSTRALIA

NEW ZEALAND

## MAP KEY



Climate — 1



Communications — 3



Disaster Management — 3



Health — 1



National Society  
Development — 7



Protection — 2



IT &  
Telecommunications — 1

\* Remote support

**21** INTERNATIONAL  
ASSIGNMENTS

**38%** OF DELEGATES WERE  
DEPLOYED IN-COUNTRY

### SUPPORTING ASIA PACIFIC REGION

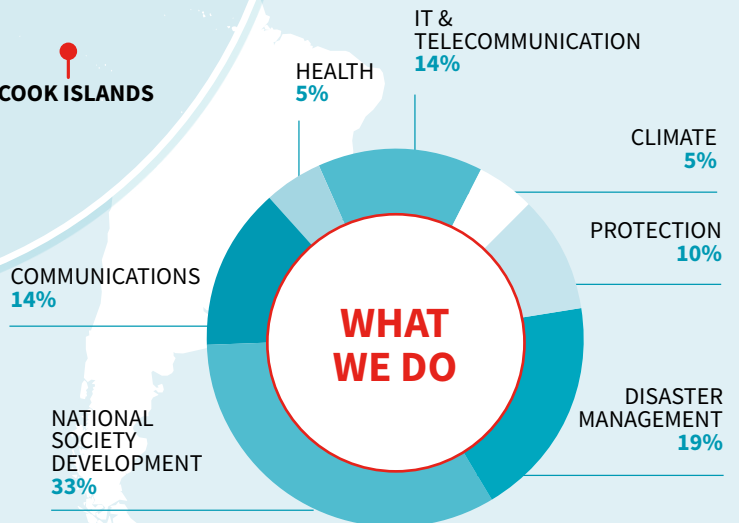
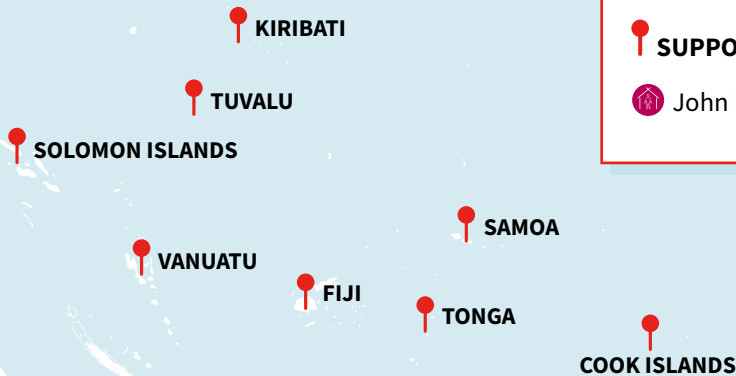
-  Amanda Aye\*
-  Clare Shave\*
-  Courtney Wilson\*
-  Debbie Bax\*
-  Ellie van Baaren\*
-  Janice Kelemete\*

### SUPPORTING PACIFIC REGION

-  Clare Shave\*
-  Dallas Roy\*
-  Janice Kelemete\*
-  Jennifer Stewart Manu\*
-  Kraig Winters
-  Lesley Jacobson
-  Liz Macdonald
-  Malcolm Johnstone\*
-  Maria Manaton\*
-  Riaz Khan
-  Soneel Ram

### SUPPORTING EUROPEAN REGION

-  John Dyer
-  Natalie Gyles





# Disaster and Emergency Support

## WHAKAHAERE AITUĀ

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**Disasters don't discriminate — they can happen at any time, anywhere and affect anyone. Our Disaster and Emergency Support programmes help local communities prepare for, respond to, and recover from disasters.**

**We have made great strides to strengthen our kaupapa for Disaster and Emergency Support to connect, care and prepare.**


This year, 98 of our highly skilled and dedicated Disaster Welfare Support Team volunteers responded alongside local members to ten emergencies across the country, from flooding and fire to severe weather and a landslip. We currently have over 300 Disaster Welfare Support Team volunteers trained and ready to deploy to support our local members. This means New Zealand Red Cross is able to be part of the response effort to support communities after emergencies working alongside other organisations.

Our volunteers are trained to support people in a range of emergency welfare activities, including providing First Aid and Psychological First Aid, undertaking needs assessments, making home visits or phone calls to check on people's wellbeing and help them access support, and supporting communities in welfare and evacuation centres.

This year we spent over 2,000 hours responding to emergencies and disasters, and our volunteers invested nearly 12,000 hours preparing to respond. This included training, team meetings and being actively involved in community events. In November, 26 new disaster response volunteers completed our deployment course which is generously funded by New Zealand Post. Due to travel restrictions associated with COVID-19 the teams had to shift a lot of their training online this year. Our ability to adapt to our environment is well-tested and we have continued to ensure current and new volunteers improve response skills and strengthen connections amongst the Red Cross whānau, even when it has to happen remotely.

Through the implementation of our Psychosocial Support Framework and Learning Pathway, we have provided Comprehensive Psychological First Aid and Leading Psychosocial Support training to a significant number of our volunteers. This year we were also able to deploy Psychosocial Support Leads for the first time—twice to Westport in response to floods and the initial recovery.

We have been actively engaged with the National Emergency Management Agency and other key stakeholders in the review of the National Civil Defence Emergency Management Plan. This helps ensure our contribution to emergency management is aligned and complementary with other



organisations that are part of the New Zealand emergency management system.

23,664 people downloaded the Red Cross Hazard App this year and we had a total of 915,732 screen views. Thanks to the generous support of QBE Insurance, each of those screen views provides life-saving information before, during and after emergencies, sharing official warnings and alerts and providing step-by-step guides to help households get ready for emergencies.



A New Zealand Red Cross Disaster Welfare Support Team volunteer at the Incident Information Centre.



# Migration Programmes

NGĀ KAUPAPA HUNGA  
WHAKARERE

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**We are proud to welcome people from refugee backgrounds to Aotearoa New Zealand, and to support and empower these new Kiwis in their journey to rebuild their lives.**

We welcomed 611 people from 20 countries into ten regions across Aotearoa New Zealand – this number is less than anticipated due to border closures associated with the COVID-19 pandemic. Many of these new Kiwis are from Myanmar, Pakistan, and Colombia. Our ten Pathways to Settlement teams, ably assisted by about 640 volunteers, provided support during this very important part of their journey to rebuild their lives. New Zealand Red Cross was granted ‘essential service’ status for programmes during COVID-19 and our teams provided additional support during the national lockdowns.

Our settlement teams in five locations, as part of Aotearoa New Zealand’s response to the Afghanistan crisis, are providing initial support for Afghan nationals who have arrived during the year. We have set up 176 homes for these families.

We now provide a national Navigator service for Convention Refugees – people who have claimed asylum and had their refugee status approved by Immigration New Zealand. The service has supported 120 individuals who have been recognised as Convention Refugees in Aotearoa New Zealand.

Our Pathways to Employment programme offers support to new Kiwis during their initial employment journey in Aotearoa New Zealand. This includes liaison with employers and ongoing support following placement in a role. Of the 389 new Kiwis who actively sought work over the past twelve months, 85 per cent were placed in their first job or supported with work experience by our teams. An additional 385 people participated in employment orientation workshops.

Our five settlement youth workers, who are former refugees, continue to make an impact on young new Kiwis. This innovative service provides youth-focused orientation and support.

Refugee Trauma Recovery, our Wellington-based mental health and wellbeing service, assisted 94 former refugees this year, including both adults and children. This assistance included psychosocial support, individual counselling, and family and group activities. Outcomes show that a high proportion of participants feel better and more in control of their lives after engaging with this service.



Ngun Kung, a former refugee, has travelled a long way to achieve his dream of a simple, stable life. After being forced to flee his home country several years ago, he couldn't be happier with where he wound up.



# International Programmes

## NGĀ KAUPAPA Ā-AO

**Our international programmes provide assistance to communities affected by disasters and conflicts around the world, and work with our neighbouring Pacific Island National Societies to grow capacity and resilience in the region.**

In the past twelve months, our International team provided support to some of the world's most urgent humanitarian crises. Our highly skilled delegates completed 21 international assignments providing much needed support to 44 countries. As travel has been severely restricted, 11 of these deployments were completed remotely from here in Aotearoa New Zealand.

We received overwhelming support from individuals and corporations including the Super Rugby franchises (Tries for Tonga) for our Pacific Tsunami Appeal and Ukraine Humanitarian Crisis Appeal.


Following the volcanic eruption and tsunami in Tonga, we provided initial relief supplies, communication support and a delegate to assist with fiscal management of the Tonga Red Cross response effort. We also contributed to the International Federation of Red Cross Global Appeal, which provides cash voucher support to communities in need, access to safe and clean drinking water, infrastructure rebuilds, localised safe storage of emergency equipment and stock, the provision of recycling equipment and more.

A security delegate was deployed to Ukraine and worked to ensure that routes were secure, allowing for humanitarian aid to be delivered to people in need. An information management delegate supported Red Cross teams in neighbouring countries with the management of a cash voucher assistance programme for displaced people. We also provided a significant financial contribution to the Red Cross Red Crescent Movement's response.

In addition to responding to disasters, we also supported Red Cross National Societies in the Pacific Islands with their COVID-19 responses and strengthened their resilience in areas such as climate impact, first aid, and disaster management.

Our Restoring Family Links (RFL) programme works to reconnect families across the world separated by armed conflict, disaster, and migration. This year, the RFL team received 118 new enquiries and worked on a total of 124 cases from individuals and families across Aotearoa New Zealand and 24 other countries. The RFL programme received an additional 317 enquiries related to the Tonga volcanic eruption and tsunami.



A woman with dark hair, wearing a black jacket with a red collar and a New Zealand Red Cross logo, stands outdoors. A large red ribbon graphic is at the top. A quote is overlaid on the left side of the image.

**“I focused on the data and systems side of the cash and voucher programme – helping ensure the cash support is going to where it’s needed most.”**

International Delegate Natalie Gyles joined the International Federation of Red Cross in its response to the conflict in Ukraine. She travelled to Budapest, where she focused on the distribution of multipurpose cash support to those most in need.



# International Humanitarian Law

TURE NGĀ TANGATA  
O TE AO

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**New Zealand Red Cross takes pride in promoting knowledge and respect for International Humanitarian Law – the ‘rules of war’ protecting people who are not, or are no longer, taking part in a conflict.**

The global pandemic continues to influence how we do things. The 10th New Zealand Moot Competition was moved online only a few weeks before the event. Volunteers created the atmosphere of the International Criminal Court at Red Cross House in Wellington, with a bit of theatre and fun for the serious purpose of raising awareness of International Humanitarian Law (IHL) among law students.

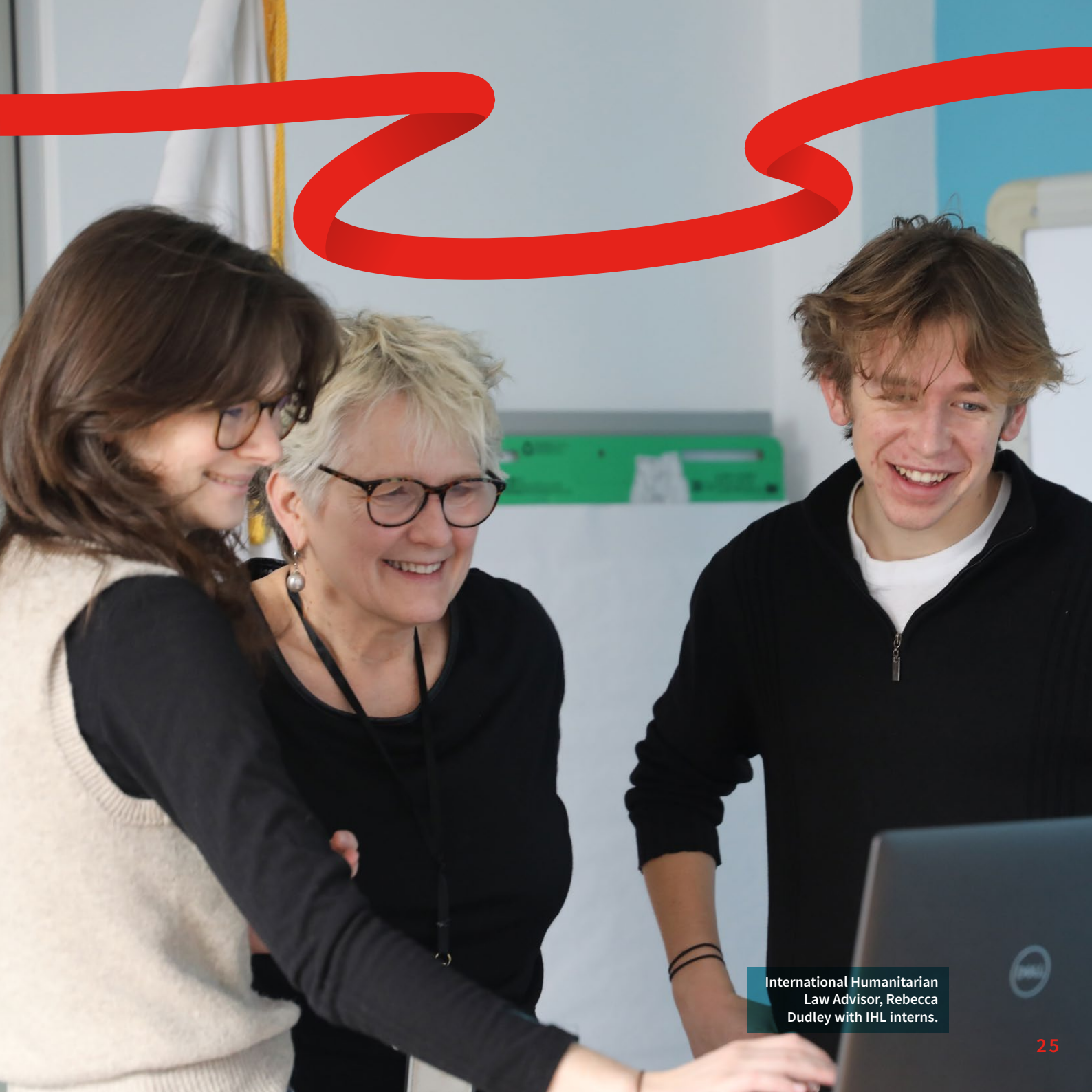
A number of ‘DNA of the Red Cross’ workshops – interactive training focusing on New Zealand Red Cross’ distinct identity and why it matters – were successfully delivered during the year, with strong interest and attendance from over 100 Red Cross people and members of the public.

Our wonderful interns, in collaboration with Communications team colleagues and the support of the IHL Advisor, raised awareness of challenges of modern warfare, IHL, and principled humanitarian response through social media channels.

Advice and support was provided to our National Board on the application of the Fundamental Principles. Four short videos on ‘The Fundamental Principles in Action’ were produced and are now available to watch on our website. Work was undertaken with our international delegates to consider practical dilemmas in applying the Fundamental Principles on their missions.

We provided Secretariat services for New Zealand’s International Humanitarian Law Committee in submitting the five-yearly report to the Minister of Foreign Affairs. Submissions were drafted engaging IHL responses, including on the New Zealand Government’s development of international detention policy following the release of the Report of the Government Inquiry into Operation Burnham and Related Matters.

New Zealand Red Cross’ National President, Secretary General, and Youth Representative participated in the Movement Statutory Meetings, including the 2022 General Assembly and Council of Delegates in Geneva in June 2022. The delegation was supported by the IHL Advisor and other New Zealand Red Cross employees.



International Humanitarian  
Law Advisor, Rebecca  
Dudley with IHL interns.



# Community Programmes

## NGĀ KAUPAPA HAPORI

**You'll find good people doing good things in neighbourhoods right across Aotearoa New Zealand. Whether we're delivering a hot meal, supporting people to be good and ready for emergencies, or empowering young people, our Red Cross people are making a difference in Kiwi communities.**

In 2021, we piloted Good and Ready disaster preparedness programmes in four areas and based on what we have learned, we are developing a nationally consistent programme. Next, we will be undertaking a reset of Good and Ready activities to ensure they are fully aligned with Strategy 2030 and sustainable for the longer term. This will include a focus on ensuring our Red Cross people are Good and Ready to support communities. We will also work with our partners in the emergency management sector and with our networks to identify vulnerable communities and provide opportunities to participate in this programme.

As of July 2022, there were 2,758 Red Cross volunteers delivering Meals on Wheels, with more than 668,000 meals delivered over the year. These volunteers made sure deliveries were kept up even when COVID-19 was at its peak. We have started to review our Meals on Wheels programme to ensure better alignment with Strategy 2030. Improvements to be made include getting more consistency across the programme and aligning outcomes with disaster preparedness activities.

In support of the 2021 Youth Engagement Strategy, Youth Psychological First Aid courses were successfully piloted with 110 young people. These courses are now part of the organisation's psychosocial portfolio.

Other activities included an exploration of youth engagement opportunities across our retail stores, resulting in a guidance report on attracting more rangatahi into these key public-facing spaces. A resource kit for our Young Humanitarians Programme was developed to support localised youth activities.

New Zealand Red Cross has been delivering Meals on Wheels to Kiwi households for more than 70 years.



**There were 2,758 Red Cross volunteers delivering Meals on Wheels, with more than 668,000 meals delivered over the year.**



# Fundraising

## MAHI MONI

**Our fundraising activity and the resulting income that is generated enables New Zealand Red Cross to deliver services and support to vulnerable individuals, families and communities across Aotearoa New Zealand and internationally. These funds help ensure we have people ready and able to assist, and ensure we have the infrastructure, accountability, and compliance requirements in place to ensure Kiwis have confidence in our ability to meet expectations.**

The delivery of our services, along with our fundraising efforts, are focused on enabling local members and those who volunteer their time to make a positive impact in the communities in which they live and work. As a result, our fundraising activities are wide and varied, reflecting our diverse and large community of supporters. From local cake bakes to large corporate partnerships – there’s a place for all in our Fundraising team.

This year has been challenging for us all – both in the delivery of services and in our fundraising efforts. We are incredibly proud of and grateful for the tens of thousands of supporters who have either chosen to be involved in the delivery of fundraising activities or have directly supported us financially. We simply could not deliver the services and programmes we do without your support.

Throughout the year we have continued to deliver a broad fundraising programme which includes community fundraising, direct mail, regular giving, major gifts and bequests programmes.

### **Some of the highlights for the year included:**

- In August 2021, New Zealand Red Cross in partnership with Fusion Events successfully hosted the inaugural Resilience Ultra Marathon in Victoria Forest Park, near Reefton on the West Coast. Over 350 runners braved the rain and mud to venture through some of Aotearoa New Zealand’s most scenic rainforest, all while raising funds for New Zealand Red Cross.
- In March 2022, due to COVID-19 restrictions, the New Zealand Red Cross street appeal was unable to proceed. Our fundraisers and supporters weren’t put off and turned to various different online fundraising activities. The income generated online was phenomenal and demonstrated that through adversity we can grow and adapt.
- Through the generosity of New Zealanders this year we have been able to support the work of the Red Cross and Red Crescent Movement in response to the Afghan evacuation crisis, the Tonga volcanic eruption and tsunami and the Ukraine conflict. In the last year we have raised over \$7 million dollars to support specific international emergencies, of which \$4 million was in response to the Ukraine Crisis.



Will Tran is an avid runner and fundraiser. Inspired by his former refugee parents, Will has run hundreds of kilometres and raised thousands of dollars for Red Cross' programmes in Aotearoa New Zealand and overseas.



# First Aid

## WHAKAORA WHĀWHAI

**Our leading First Aid programme equips people with the skills and confidence needed to prevent suffering, save lives, and create more resilient communities, while providing funds to support our humanitarian activities.**

Globally, the Red Cross and Red Crescent Movement delivers first aid training to over 23 million people each year, and in Aotearoa New Zealand we are one of the nation's largest providers. This year we trained just over 55,000 people in First Aid.

This has been a challenging year with the extended COVID-19 lockdowns closing our training rooms while we were at Alert Levels 4 and 3. We were also unable to open our training rooms during the COVID-19 Red Traffic Light setting, and at Orange we had to reduce participant numbers. The impact of ongoing illness and isolation for our First Aid Training staff and course participants significantly reduced the overall number of people we had forecast to train by around 34% in this financial year.

We anticipate a stronger result in the coming year, with less impact from COVID-19 and the addition of a contract to provide co-response training for Fire and Emergency New Zealand staff and volunteers starting from July 2022.

The recent introduction of digital solutions supported about 15% of participants to choose blended digital and in-person learning options for their First Aid Training. Additionally, the uptake of our Psychological First Aid and workplace wellbeing courses remains strong. These courses provide the tools, understanding, and confidence to support people experiencing trauma, stress, and distress in their workplace, community and whānau. The combination of psychosocial courses within the First Aid portfolio are vital in our mission to enhance and encourage resilience, especially in vulnerable communities.


Our high quality first aid products continue to help save lives with an additional 346 automated external defibrillators (AEDs) distributed this year. A number of these – 122 – were installed at Westpac branches. There are now over 2800 AEDs managed by New Zealand Red Cross in communities across Aotearoa New Zealand.



Throughout the year, our First Aid team strengthened our products and training portfolio networks by working with reputable agencies in the workplace, including Safety 'n Action, NZ Safety Blackwoods, NXP and Test n Tag. We have also continued to develop our direct-to-consumer relationship with the Automobile Association.

With our first-class accredited training courses and our comprehensive first aid product range, we provide a complete solution for a wide range of first aid requirements to support Kiwi communities.

New Zealand Red Cross has introduced online learning to complement our range of in-person training.

A woman with blonde hair, wearing a black polo shirt with red accents and a New Zealand Red Cross logo, is kneeling on a grey carpet. She is demonstrating CPR on a realistic training mannequin lying on its back. Her hands are positioned on the mannequin's chest. In the background, there is a white door with a glass panel and a red fire extinguisher on a wall. A large, thick red graphic element, resembling a stylized 'C' or a ribbon, curves across the top and right side of the image.

**Over 2800 AEDs managed by  
New Zealand Red Cross in communities  
across Aotearoa New Zealand.**



# Red Cross Shops

NGĀ TOA RĪPEKA WHEREO

**Our people are passionate about supporting their customers, community, the environment and New Zealand Red Cross.**

Red Cross Shops achieved a good result in what was a challenging trading environment this year. COVID-19 lockdowns and the repercussions from the pandemic impacted both our people and our ability to open our doors for customers.

Our people have been incredibly resilient and innovative in their commitment to raising funds for New Zealand Red Cross. The change and disruption brought on by COVID-19 – and the understandable withdrawal of some of our more vulnerable volunteers – means there are opportunities at many of our stores for new faces to join us. Many of our people have increased their support and time given to Red Cross to ensure we can keep our shop doors open, for which we have been very grateful.

We are committed to a plan of continual improvement for both the presence and performance of our shops. The opening of a new large format shop in Hamilton's central business district in December 2021 was offset by the closure of our Blenheim and Timaru shops last year. Overall, we have 31 Red Cross Shops, 13 Super Stores and 12 Branch-led Red Cross Shops, totalling 56 shops nationwide.

Business donor relationships continue to be important and we value the support from Inditex (Zara), Country Road, Retail Apparel Group, Teddy Bed and New Zealand Post. We also appreciate the many other retailers who continue to support us with regular donations of items. Our shops are passionate about working together to divert as many items from landfill as possible, looking to recycle or redirect unsellable items whenever possible.

An important part of our work is the training and support our shops provide many people with gaining customer service, communication and retail skills, helping them move in to paid employment. Together with Service IQ support, we continue to offer volunteers and staff the opportunity to gain a NZQA recognised retail qualification. It's part of the social good we do in our local communities – something we are very proud of.

Members of the Red Cross Shop team in Onehunga, Auckland.

TO  
save the lives  
OF VULNERABLE PEOPLE

noble the **POWER OF HUMANITY** a  
enhancing comm res.



**Overall, we have 31 Red Cross Shops, 13 Super Stores and 12 Branch-led Red Cross Shops, totalling 56 shops nationwide.**



# Financial Summary

## WHAKARĀPOPOTOTANGA PŪTEA

**The New Zealand Red Cross Group includes the results of New Zealand Red Cross Incorporated (local society) Red Cross Branches (member operated activities largely volunteer based) and the New Zealand Red Cross Foundation, a charitable trust that invests funds on behalf of New Zealand Red Cross.**

### OVERVIEW OF THE YEAR

The year has been a challenging one both operationally and financially and this is reflected in our operating results. COVID-19 lockdowns and restrictions continued to impact our revenue generating activities, notably First Aid, Retail and Fundraising.

New Zealand Red Cross Group returned an operating surplus of \$1.73 million for the year to June 2022. The local society New Zealand Red Cross Incorporated made an operating deficit of \$4.25 million before legacies, after legacies our operating deficit was \$1.88 million. It is noted that our operational arm (New Zealand Red Cross Incorporated) has continued to record deficit operating results, that have been further compounded by COVID-19 impacts in recent years. This has created a reliance on both legacy income and the Foundation grant to recognise an operating surplus of \$1.73 million.

We are always sincerely grateful to our generous donors that leave bequests. Each year it is unknown if any income will be received from legacies, and it can vary significantly between years. For this reason, legacy income is not budgeted for. This year our legacy income is \$2.37 million, which is \$1.78 million less than the previous year.

The Tonga earthquake and Ukraine conflict Special Appeals led to donations of \$7.68 million, of which \$4.13 million was spent in the current year. Leaving \$3.55 million for future distribution. Our Special Appeal funds are classed as 'restricted funds' while they are included in the net surplus result noted below, they are only available for funding work associated with the appeals. For these two Special Appeals the majority of these funds will be used offshore.

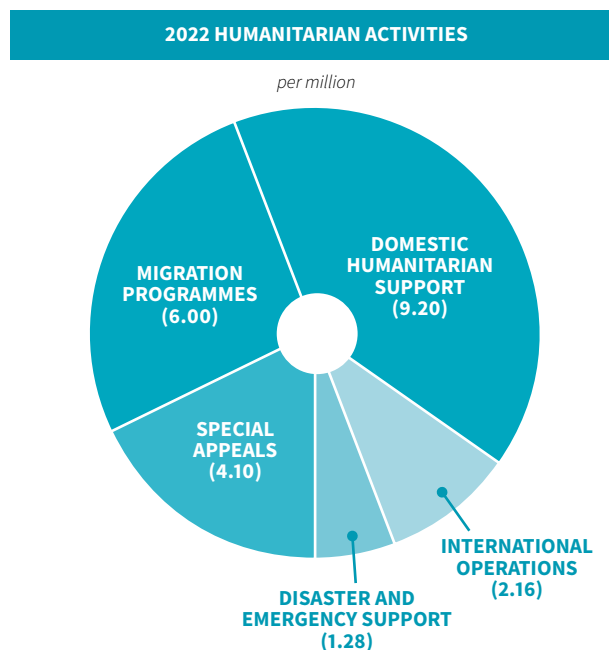
Our consolidated branch activities have contributed \$58,000.

The 'Net surplus from New Zealand Red Cross Incorporated operational activities' noted below (\$1.73 million) is the combination of the operational deficit \$4.25 million (noted above) plus legacies \$2.37 million, plus Special Appeals \$3.55 million and our branch income \$58,000.

The Total Comprehensive revenue and expense is a deficit of \$3.83 million. This incorporates Land & Building revaluation gains of \$2.11 million and this year a Foundation deficit of \$7.67 million. The Foundation recorded a net loss of \$8.91 million on financial instruments and foreign currency.

The table below summarises the financial performance of the New Zealand Red Cross Group.

<b>New Zealand Red Cross Group</b>	<b>2022</b>	<b>2021</b>
<i>(in thousands of dollars)</i>		
Net income from trading and fundraising activities	16,952	11,680
Income from contracts and grants (excluding the Foundation)	12,260	16,224
Foundation annual operating grant	1,995	2,160
Other revenue	534	1,065
Humanitarian activities	(22,731)	(23,198)
Christchurch earthquake recovery response	-	(351)
Administration and management activities	(9,652)	(7,836)
<b>Net deficit from trading, fundraising and humanitarian activities</b>	<b>(642)</b>	<b>(256)</b>
Legacies	2,373	4,148
<b>Net surplus from New Zealand Red Cross Incorporated operating activities</b>	<b>1,731</b>	<b>3,892</b>
Net gain on land and building revaluation	2,110	3,098
Foundation's total comprehensive revenue and expenses for the year	(7,674)	7,146
<b>Total comprehensive revenue and expense</b>	<b>(3,833)</b>	<b>14,136</b>



## FINANCIAL SUMMARY

### RED CROSS FOUNDATION

The Red Cross Foundation generates investment revenue that provides annual funding to New Zealand Red Cross while also maintaining the value of investments. The Foundation paid an operating grant of \$1.995 million to New Zealand Red Cross during the year, which supports the delivery of humanitarian activities.

New Zealand Red Cross Foundation	2022	2021
<small>(in thousands of dollars)</small>		
<b>Total Revenue</b>	<b>3,531</b>	<b>3,167</b>
Operating grant to New Zealand Red Cross	1,995	2,160
Interest paid to New Zealand Red Cross on deposits	86	62
Other expenses	219	204
<b>Total Expenses</b>	<b>2,300</b>	<b>2,426</b>
Net surplus / (deficit) before fair value adjustments	1,231	741
Net (loss) / surplus from fair value adjustments	(8,905)	6,405
<b>Total comprehensive revenue and expense for the year</b>	<b>(7,674)</b>	<b>7,146</b>

As a result of the global share market drop in early 2022, the Foundation made a net loss of \$5.68 million before paying the \$1.995 million operating grant to New Zealand Red Cross Incorporated, resulting in a net loss for the year of \$7.67 million. This included a decrease in the fair value of the Foundation's investments of \$8.91 million. Total assets managed by the Foundation were \$63.5 million on 30 June 2022, a drop of \$0.6 million on the previous year.

The Foundation continues to be well served by the Trustees who volunteer their time to ensure the funds of New Zealand Red Cross are invested wisely for the long-term benefit of the National Society.

### STATEMENT OF FINANCIAL POSITION

Members' Funds represented by Net Assets as at 30 June 2022 were \$109.7 million (2021: \$113.6 million). Net Assets includes cash of \$12.4 million (2021: \$12.5 million), property, plant, equipment, and intangibles of \$31.6 million (2021: \$30.2 million) and investments of \$60.6 million (2021: \$68.1 million). The term deposit has been reclassified from investments to current assets as it is due within six months of year end.

Our financial position will always be dependent on the success of our ongoing fundraising efforts and trading activities to support humanitarian needs. Ongoing financial stewardship of New Zealand Red Cross and the Foundation's investment ensures the organisation's long-term financial sustainability.



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# New Zealand Red Cross Group

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**SUMMARY FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 30 JUNE 2022**

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## NEW ZEALAND RED CROSS GROUP

### SUMMARY STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE FOR THE YEAR ENDED 30 JUNE 2022

<i>in thousands of dollars</i>	Note	2022	2021
<b>REVENUE</b>			
Trading Activities		16,781	17,677
Contracts and Grants		12,011	16,224
Donations and Fundraising		19,689	12,710
Legacies		2,650	4,478
Dividends		3,182	2,766
Other Revenue		703	1,074
<b>Total Revenue</b>	<b>6</b>	<b>55,016</b>	<b>54,929</b>
<b>EXPENDITURE</b>			
Employee Entitlements		26,144	26,866
Other Expenses		25,910	23,430
<b>Total Operating Expenses</b>		<b>52,054</b>	<b>50,296</b>
<b>Net surplus from Operating Activities</b>		<b>2,962</b>	<b>4,633</b>
Change in Fair Value Investments		(8,905)	6,405
<b>Net surplus after Fair Value Adjustments</b>		<b>(5,943)</b>	<b>11,038</b>
Net Gain on Land and Buildings Revaluation		2,110	3,098
<b>Total Comprehensive Revenue and Expense</b>		<b>(3,833)</b>	<b>14,136</b>

The accompanying notes on pages 42–44 form part of these summary consolidated financial statements

## NEW ZEALAND RED CROSS GROUP

### SUMMARY STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2022

<i>in thousands of dollars</i>	2022	2021
<b>ASSETS</b>		
Total Current Assets	23,778	22,086
Total Non-current Assets	92,234	98,300
<b>Total Assets</b>	<b>116,012</b>	<b>120,386</b>
<b>LIABILITIES</b>		
Total Current Liabilities	6,272	6,813
<b>Net Assets</b>	<b>109,740</b>	<b>113,573</b>
<b>MEMBERS' FUNDS</b>		
Accumulated Funds	87,778	90,222
Restricted Funds	4,173	544
Asset Revaluation Reserve	17,789	22,807
<b>Total Members' Funds</b>	<b>109,740</b>	<b>113,573</b>

The accompanying notes on pages 42–44 form part of these summary consolidated financial statements

For and on behalf of the National Board who authorised the issue of these summary consolidated financial statements on 24 September 2022.



**Kerry Nickels**  
National President



**Sarah Stuart-Black**  
Secretary General

## NEW ZEALAND RED CROSS GROUP

### SUMMARY STATEMENT OF CHANGES IN MEMBERS' FUNDS FOR THE YEAR ENDED 30 JUNE 2022

<i>in thousands of dollars</i>	2022	2021
<b>Opening Members' Funds</b>	113,573	99,437
Net Surplus after Fair Value Adjustments	(5,943)	11,038
Other Comprehensive Revenue and Expense	2,110	3,098
<b>Total Comprehensive Revenue and Expense</b>	<b>(3,833)</b>	<b>14,136</b>
<b>Closing Members' Funds</b>	<b>109,740</b>	<b>113,573</b>

The accompanying notes on pages 42–44 form part of these summary consolidated financial statements

### SUMMARY STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2022

<i>in thousands of dollars</i>	2022	2021
Net cash flows from Operating Activities	5,042	3,917
Net cash flows applied to Investing Activities	(5,157)	(10,041)
<b>Net Decrease in Cash and Cash Equivalents</b>	<b>(115)</b>	<b>(6,124)</b>
Cash and Cash Equivalents at the beginning of the year	12,533	18,657
<b>Cash and Term Deposits at the end of the year</b>	<b>12,418</b>	<b>12,533</b>

The accompanying notes on pages 42–44 form part of these summary consolidated financial statements

### NOTES TO THE SUMMARY FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022

#### NOTE 1: REPORTING ENTITY

The consolidated financial statements for the year ended 30 June 2022 comprise the activities of New Zealand Red Cross Incorporated and the New Zealand Red Cross Foundation (The Group). The New Zealand Red Cross Incorporated (The Red Cross) is registered as a Charity under the Charities Act 2005.

The New Zealand Red Cross Foundation (The Foundation) is a charitable trust registered under the Charitable Trusts Act of 1957. The Foundation was established in 1978 to hold and invest funds on behalf of the New Zealand Red Cross.

The consolidated financial statements were authorised for issue by the National Board on 24 September 2022.

#### NOTE 2: BASIS OF PREPARATION

The summary financial statements have been extracted from the full financial statements of The Group. The summary financial statements have been prepared in accordance with PBE FRS 43 Summary Financial Statements. The summary financial statements cannot be expected to provide a complete understanding as that provided by the full financial statements.

The full financial statements are available on request by contacting the General Manager, Organisational Services, PO Box 12 140, Wellington 6144 or email [payables@redcross.org.nz](mailto:payables@redcross.org.nz). The full financial statements have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand. They comply with Tier 1 Public Benefit Entities Accounting Standards.

#### NOTE 3: MEMBERS' FUNDS

Members' Funds comprise Accumulated Funds, Restricted Funds and the Asset Revaluation Reserve:

- **Accumulated Funds** are those received and used for general purposes;
- **Restricted Funds** are use of funds that have been restricted by the donor or by the National Board;
- **Asset Revaluation Reserve** represents the accumulated revaluation increases in the fair value of land and buildings.

### NOTES TO THE SUMMARY FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022

#### **NOTE 4: USE OF JUDGEMENTS AND ESTIMATIONS**

The preparation of the consolidated financial statements requires Management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from those estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions in accounting estimates are recognised in the period in which these estimates are revised and in any future periods affected.

The estimates and assumptions that may have a material impact on the carrying amounts of assets and liabilities within the next financial year include the following:

- Fair value of Land and Buildings; and
- Useful lives of Property, Plant and Equipment; and
- Fair value of Financial Instruments.

#### **NOTE 5: SIGNIFICANT CHANGES DURING THE PERIOD**

There have been no significant changes during the period.

## NOTES TO THE SUMMARY FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2022

### NOTE 6: SUMMARY OF REVENUE

<i>in thousands of dollars</i>	2022	2021
<b>REVENUE</b>		
Sale of Goods and Services	16,781	17,677
Dividends	3,182	2,766
Other Exchange Revenue	460	358
<b>Revenue from Exchange Transactions</b>	<b>20,423</b>	<b>20,801</b>
Grants and Contracts	12,011	16,224
Donations and Fundraising	19,689	12,710
Legacies	2,650	4,478
Other non-Exchange Revenue	243	716
<b>Revenue from non-Exchange Transactions</b>	<b>34,593</b>	<b>34,128</b>
<b>Total Revenue</b>	<b>55,016</b>	<b>54,929</b>

### NOTE 7: CONTINGENT LIABILITIES

There are no contingent liabilities as at 30 June 2022. (2021: Nil)

### NOTE 8: EVENTS AFTER BALANCE DATE

There have been no significant events post balance date.

## Independent Auditor's Report on the Summary Financial Statements

To the National Board of New Zealand Red Cross Incorporated

### Opinion

The summary financial statements of New Zealand Red Cross Incorporated (the 'Society') and its subsidiary (collectively the 'Group'), which comprise the summary consolidated statement of financial position as at 30 June 2022, and the summary consolidated statement of comprehensive revenue and expense, summary consolidated statement of changes in members' funds and summary consolidated cash flow statement for the year then ended, and related notes, are derived from the audited consolidated financial statements of the Group for the year ended 30 June 2022.

In our opinion, the accompanying summary consolidated financial statements, on pages 39 to 44, are consistent, in all material respects, with the audited consolidated financial statements, in accordance with PBE FRS 43: *Summary Financial Statements* issued by the New Zealand Accounting Standards Board.

### Summary consolidated financial statements

The summary consolidated financial statements do not contain all the disclosures required by Public Benefit Entity Standards. Reading the summary consolidated financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited consolidated financial statements and the auditor's report. The summary consolidated financial statements and the audited consolidated financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited consolidated financial statements.

### The audited consolidated financial statements and our report thereon

We expressed an unmodified audit opinion on the audited consolidated financial statements in our report dated 24 September 2022.

### The National Board's responsibilities for the summary consolidated financial statements

The National Board is responsible on behalf of the Group for the preparation of the summary consolidated financial statements in accordance with PBE FRS 43: *Summary Financial Statements*.

### Auditor's responsibilities

Our responsibility is to express an opinion on whether the summary consolidated financial statements are consistent, in all material respects, with the audited financial consolidated statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) 810 (Revised): *Engagements to Report on Summary Financial Statements* ('ISA (NZ) 810').

Other than in our capacity as auditor, we have no relationship with or interests in the Society or its subsidiary, except that partners and employees of our firm deal with the Group on normal terms within the ordinary course of trading activities of the business of the Society and its subsidiary.

### Restriction on use

This report is made solely to the National Board. Our audit has been undertaken so that we might state to the National Board those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the National Board, as a body, for our audit work, for this report, or for the opinions we have formed.

*Deloitte Limited*

Hamish Anton, Partner  
for Deloitte Limited  
Wellington, New Zealand  
24 September 2022

# Thank you

TĒNĀ RAWA ATU KOE

Our humanitarian work would not be possible without the generous assistance of our partners, donors, supporters and hardworking members.

Every day, thousands of Kiwis give up their time and lend a hand. To everyone who has supported New Zealand Red Cross, thank you.

We would also like to thank all the generous donors who have chosen to support us through a gift in their will. This is a very special way for people to support the organisation which allows us to continue to be 'here for good' for generations to come. Thank you for your part in creating a Legacy of Hope.

## Corporate Partners



## Corporate Supporters



Country Road

Icebreaker

Retail Apparel Group

Digital Inclusion

Inditex Zara

Alliance Aotearoa

## Trusts and Foundations



The J I Urquhart Family Trust



The Phyllis Thomas & Roy Thomas Charitable Trust

Estate of Adelaide Ruth Todd  
Spark Foundation



## Bequests

The Albet Trust

Estate of Dorothy Helen Boyd

Estate of Doris Pearl Brown

Estate of Robin Ian Chittenden

Estate of Hazel Crichton

Estate of Geoffrey Graeme  
Carre Claridge

Estate of Norma Althier Cooper

Estate of M Cooper

Estate of Pauline Edith Crowther

Estate of John Barry  
Christie Cudby

Estate of George Henry Dear

Estate of Gladys Margaret  
Carlton Draper

Estate of Mary Selina Drury

Estate of Patricia Joy Edbrooke

Estate of Mavis Bertha Elston

Estate of Eileen Joan Fitchett

Estate of Jean Elizabeth Frazer

Estate of Dorothy Frisken

Estate of Greg Frontin-Rollet

Estate of Joan Garman

Estate of Cara Noeline Grandi

Estate of Ian James Green

Estate of Oliver Haines

Estate of Bill and Clare Hodgson

Estate of Gerald Frank Holloway

Estate of Joan Lorimer Hunt

Estate of Peter George Hutchins

Estate of Val Jacobs

Estate of Madge Estelle Johnston

Estate of Joan La Krapes

Estate of Margaret Lamont

Estate of Margaret Lea

Estate of Winifred Margaret Lyon

Estate of John McNaught

Estate of Thomas Edwin Meldrum

Estate of Colin Moar

Estate of Danuta Teresa Murawski

Estate of John Marsden Nankervis

Estate of Lalita Sundari Natali

Estate of Pamela May Newsome

Estate of Cheryl Paget

Perpetual Guardian Foundation –  
Red Cross Legacy Fund

Estate of Marion Wynsome Potter

Estate of Patrick Malcom Reynolds

Estate of Annie Gweneth Ross

Estate of Elsie Gertrude Sandilands

Estate of Linden Charles  
Mansell Saunders

Estate of Hans Ulrich Schupbach

Estate of Hugh Peter Smith

Estate of Betty Staniland

Estate of Norman Peter Summers

Estate of Jocelyn Enid Tarrant

Estate of Robert Tubbs

Estate of Cynthia Anne Young

# Honours and Awards

NGĀ HŌNORE ME  
NGĀ TOHU

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## New Zealand Red Cross Awards

### HONORARY LIFE MEMBER

Audrey Bruce – Tinwald  
Peter Mackay – Katikati  
Michael Gordon – Napier  
Robyn Gordon – Napier  
Philippa Parker – Taranaki  
Area Council

### NATIONAL CERTIFICATE OF COMMENDATION AWARD

Rod McCloy – DWST, Marlborough  
Kate Burton – DWST, Marlborough  
Tony Fenemor –  
DWST, Marlborough

### NATIONAL CERTIFICATE OF APPRECIATION AWARD

Reuben Tucker – NZRC Foundation  
Trustee, retired 2022  
Joan Hay – East Coast Area Council

### JENNIFER CLARK MEMORIAL SCHOLARSHIP

Mikaela Hight

### SERVICE AWARD – 70 YEARS

Mary Miles – Tinwald  
Ailsa Lovett – Tinwald

### SERVICE AWARD – 60 YEARS

Rachel (Rae) Lisette – Napier  
Allen Little QSM, JP – Levin

### SERVICE AWARD – 50 YEARS

Alice Gumbley – Katikati  
Lynette Jones – Blenheim  
Liana Cockerill – Napier

### SERVICE AWARD – 45 YEARS

Jocelyn Rooney – Tauranga  
Lorna Wills – Palmerston North

### SERVICE AWARD – 40 YEARS

Audrey Bruce – Tinwald  
Janette Dowie – Ashburton  
Patricia Weir – Ashburton



# National Directory

RĀRANGI INGO Ā-MOTU

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(as at 30 June 2022)

## Patron

Her Excellency the Right Honourable Dame Cindy Kiro, GNZM, QSO, Governor-General of New Zealand

## National Board

### NATIONAL PRESIDENT

Kerry Nickels

### VICE PRESIDENT

Philippa (Pip) Stewart

### YOUTH REPRESENTATIVE

Sarita Love

Patrick Cummings

John Dyer, NZGD

Sue Ineson, QSM

Warren Johnstone

Wendy Lau

Scott Tambisari

## Counsellors Of Honour

Joan Cockburn, CBE, JP (retired)

Lynette Jones, CNZM

Jocelyn, Lady Keith, CBE

The Right Honourable Justice Sir Kenneth Keith, ONZ, KBE, QC

Dr Ron Mackenzie, QSO

Penny Mason, ONZM

Dr Jenny McMahon, ONZM, MBE, FNM, CRSNZ

Patricia O'Brien, QSO

Jane Smith

Wendy Smith

John Stevens

Jerry Talbot, HDA

Paul Watson

The Very Reverend Gavin Yates



## Officials

### **INTERNATIONAL HUMANITARIAN LAW CONSULTANT**

The Right Honourable Justice  
Sir Kenneth Keith, ONZ, KBE, QC

## Management

### **SECRETARY GENERAL**

Sarah (Norm) Stuart-Black, QSO

### **DIRECTOR OFFICE OF THE SECRETARY GENERAL (FROM MAY 2022)**

Alex Pierard

### **GENERAL MANAGER COMMERCIAL AND SHARED SERVICES (TO FEBRUARY 2022)**

### **GENERAL MANAGER ORGANISATIONAL SERVICES (TO JUNE 2022)**

Anne Smith

### **GENERAL MANAGER COMMUNICATIONS, MARKETING AND FUNDRAISING (TO JANUARY 2022)**

### **GENERAL MANAGER ENGAGEMENT AND ENTERPRISE (FROM FEBRUARY 2022)**

Shane Chisholm

### **GENERAL MANAGER DISASTER RISK MANAGEMENT (TO DECEMBER 2021)**

Angela Sutherland

### **GENERAL MANAGER EMERGENCY MANAGEMENT AND INTERNATIONAL (FROM FEBRUARY 2022)**

Sean Stewart

### **GENERAL MANAGER INTERNATIONAL - ACTING (TO JANUARY 2022)**

Vivienne Euini

### **GENERAL MANAGER MIGRATION (TO NOVEMBER 2021)**

### **GENERAL MANAGER HUMANITARIAN DEVELOPMENT - ACTING (TO NOVEMBER 2021)**

Rachel O'Connor

### **GENERAL MANAGER MIGRATION - ACTING (FROM NOVEMBER 2021)**

Sue Price

### **GENERAL MANAGER PEOPLE EXPERIENCE AND SUPPORT (FROM FEBRUARY 2022)**

Fiona Ross

# Get involved

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## Connect

Join our online communities:

-  [facebook.com/  
NewZealandRedCross](https://facebook.com/NewZealandRedCross)
-  [twitter.com/NZRedCross](https://twitter.com/NZRedCross)
-  [nz.linkedin.com/company/  
new-zealand-red-cross](https://nz.linkedin.com/company/new-zealand-red-cross)
-  [instagram.com/nzredcross](https://instagram.com/nzredcross)

## Become a donor or a regular giver

Your generosity will provide relief to communities affected by disaster, teach lifesaving first aid skills to students, support families that are forced to flee their homeland as they resettle in Aotearoa New Zealand and much more.

## Leave a lasting gift in your will

Leaving a gift to New Zealand Red Cross in your will is one of the most significant and lasting ways you can help people in need in Aotearoa New Zealand and around the world, now and for future generations.

## Fundraise for us

Whether it's helping collect for our street appeal, running a marathon or holding a bake sale, fundraising is fun and every dollar you raise will help people in need.

## Join us

By becoming a New Zealand Red Cross member, you are joining one of the largest humanitarian organisations in the world and can make a real difference in your community. Whether you are part of a branch, working in a Disaster Welfare Support Team or volunteering for one of our many community activities, you will be an important part of the New Zealand Red Cross whānau.

## Take a New Zealand Red Cross First Aid course

Learn lifesaving skills from the world's leader in first aid right here in Aotearoa New Zealand, or purchase a quality first aid kit for your home, car or workplace from our online shop.

## Shop

Donate your quality goods, volunteer or shop at one of our Red Cross Shops around Aotearoa New Zealand.



  
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 Volunteer  Fundraise  Shop  Donate  Learn First Aid

redcross.org.nz 0800 RED CROSS 